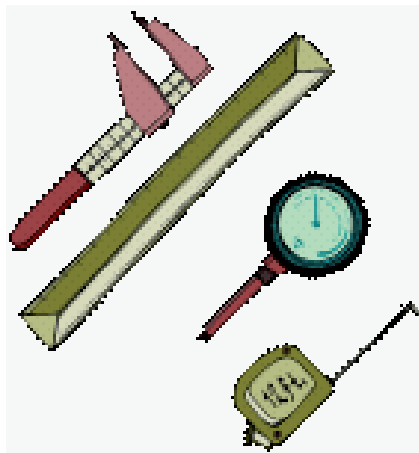


(The South Australian Conference for Aged Care Practitioners)

Thorny Issues Eleven

Fine Tuning

fine-tune-vb (tr) to make fine adjustments to (something) in order to obtain optimum performance
Collins English Dictionary



“We are doing well, all we need is a little fine tuning” CEO

Thursday August 26th 2010

Education Development Centre
Milner Street Hindmarsh (ample free parking)
Registration 0830 Conference- 0900 - 1630

N & C Baron & Associates
Advisors, Consultants & Change Facilitators
Tel. (08) 8276 9763 Fax. (08) 8277 0300
PO Box 687 Mitcham SA 5062
Website: www.ncbaron.com
E-mail: neil@ncbaron.com
ABN 35 041 713 303

Professional Competence with a Caring Attitude

Do you believe that everything is well in aged care and all we need is a little 'fine tuning'? If the answer is yes, consider yourself very lucky; for all the others this exciting day may help to provide a few answers or suggestions.



Enjoy the outspoken Mayor of Port Augusta, **Joy Baluch AM** present her views on the role of Local Government on aged care. Joy is never backwards in speaking her mind and is quoted as having said,

“I can be very polite, but I’ve found that doesn’t always get a result. You have got to bang and thump tables.”

‘Call the ambulance’ has been a standard procedure for aged care facilities, resulting in the resident being transported to the hospital, an ideal situation that is at times now being challenged. Extended Care Paramedic **Kate Clarke** and Executive Director of Clinical Services **Hugh Grantham** of SA Ambulance will discuss the issues and provide suggestions on ensuring that the service will be harmonious.

Rights of residents is paramount and facilities are quick to respond to requests from both residents and relatives. What are the boundaries and what do we need to know about this potentially difficult area.

Jody-Ann Brockelbank from the Department of Health and Ageing and **Tracey Klose** from Helping Hand Aged Care will attempt to provide clarification to this area.

We are all moving closer to retirement and hopefully to a comfortable lifestyle funded by our super contributions. Recent global events have resulted in decreased amounts being available and growing concerns over what retirement might hold for us. **Pat Toffoli** from HESTA will attempt to provide answers and strategies for us to ensure that finishing work will not mean the end of our preferred lifestyle in our leisure years.

Thorny Issues 11: Fine Tuning

0830 Registration

0900 Welcome & Introductions

0915 Call the Ambulance

Kate Clarke

Extended Care Paramedic

Hugh Grantham

Executive Director Clinical Services

SA Ambulance

1015 Morning Tea - Trade Displays & Networking

1100 Conflict over Rights & Resident Care & Safety

Security of Tenure

Jody-Ann Brockelbank

Assistant Director - Quality & Review

Section - Dept of Health & Ageing

Resident Decisions

Tracey Klose

Care Services Manager

Metro Division - Helping Hand Aged Care

1245 LUNCH - Trade Displays & Networking

1330 Her Worship's Views
on Aged Care

Joy Baluch AM

Mayor of Port Augusta

1445 Afternoon Tea

1500 Where is My Super Going?

Pat Toffoli

Superannuation Advisor

HESTA

1615 Evaluation & Close

Full day attendance = Five (5) CPD points - Certificates will be issued

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TAX INVOICE

Professional Competence with a Caring Attitude

Registration Form: Thorny Issues Eleven - Fine Tuning

Thursday 26th August 2010 - Education Development Centre Milner St Hindmarsh
\$127.00p/p - Includes registration, GST, am/pm tea and lunch.
Early Bird Special - received by cob - 13th August 2010 only \$117.00p/p (as above)
Multiple registration (three or more from same facility - \$107.00p/p)

(Please Print)

Contact Name: _____

Organisation/Facility: _____

Address: _____

_____ Post Code _____

Tel _____ Fax _____ E-mail: _____

Participants: _____

Special Dietary requests: _____

Your Investment # _____ x \$ _____ Amount tendered _____

Payment may be made by cheque, money order, credit card or electronic transfer.

Credit Card Details

Name on Card _____ Card type Visa []
Mastercard []

Card Number _____

Expiry Date ____ ____ Signature _____

Please make cheques payable to:

N & C Baron & Associates
PO Box 687
Mitcham SA 5062

For electronic transfers please submit to:

N & C Baron & Associates
BSB 035 044 ACCT # 12 6131

Disclaimer: All details are correct at time of presentation. N & C Baron & Associates reserves the right to make alterations or cancellations as deemed necessary in the event of unforeseen circumstances. Cancellations by N & C Baron & Associates will result in full refunds being given. Substitutes to named participants are welcomed. Refunds, if applicable, will be assessed on circumstances and merit and require application in writing no later than seven (7) business days prior to the event.

PLEASE FAX THIS FORM TO N & C BARON & ASSOCIATES AS WELL AS SENDING A COPY TO YOUR ACCOUNTS DEPARTMENT. THIS IS A TAX INVOICE